

Payment & Shipping Policy

We provide you (end-customer) with the present policy in spirit of transparency and getting you accustomed with our official procedure. The terms of the present policy are only applicable on the purchases made by the end-customers through the Direct Selling channel and are not applicable to the purchases by our Distributors or Consultants.

Payment Terms

We only engage with you [our customer(s)] through our Distributors and Consultants and as such, we are not directly engaged in processing your payments or recording them against the orders placed by you. We need you to make payment to our Consultant either in cash or cheque or any other payment method acceptable by the Consultant.

Our Consultants is at liberty to sell the products at any rate equal or below to the Maximum Retail Price. As such we provide the price list/product catalogue for your reference at our website www.tupperwareindia.com.

We only deal directly with our Distributors and Consultants. We charge no amount over and above the products ordered by you, whether in name of shipping or delivery or packaging. We further clarify that no Good and Service Tax (GST) can be charged over and above the Maximum Retail Price (MRP) of the product and all such taxes are included therein.

Please always remember to ask and obtain invoice/proof of purchase for your purchases. In case, any person associated with us denies providing you with an invoice/proof of purchase or charges any extra amount then please contact us as per our Grievance Redressal Policy*.

Shipping Terms

We take orders and deliver products through our Consultants only, who are managed & serviced by the Distributor of the designated area. Once you place an order with the Consultants member, it is then placed before our Distributor, who then procures the products from Tupperware and then subsequently supplies the products in the order. If any of the items ordered is unavailable, you are duly communicated, and choice provided for return of money for that item or replacement of the same with a currently available item of same value. Once confirmed, the Order is then delivered to you by our Consultant.

The products ordered by you are thus packaged properly and handed over to the Consultant to be delivered. The Consultant ensures that no damage is done to your order and have it delivered at the earliest.

Nonetheless, we provide for 30 days' time to our Consultants to deliver the order from the date of receiving the same from you. In case, your order is not delivered within the stipulated time therein, you have the right to cancel your order without attracting any penalty or cost towards the said cancellation. However, you can continue to wait for the order to be delivered for you to enjoy quality Tupperware products.

In case of any grievance, kindly contact us as per our Grievance Redressal Policy*.

* These Policies including other Tupperware Literature are available and can be accessed at our website: www.tupperwareindia.com