

FAQs for Kitchen Expert App

- **Where can I download the Kitchen Expert mobile app?**

The Kitchen Expert mobile app is available on the Apple App Store and the Google Play Store.

- **Is my smartphone or tablet supported?**

This app has been designed to work on most iPhones with iOS 8.1 and above, as well as Android smartphones with Android 4.2 and above.

This app can run on tablets but it is best viewed on smartphones.

- **Is the mobile app free?**

The mobile app is free for download from the App Store or Google Play Store. Please note that data connection charges from your telco will apply as with any other app that utilizes your mobile data connection.

- **What can I do with the app?**

As a Tupperware Kitchen Expert, you will be able to enjoy the following features on the app:

- Customer library : Manager your customers' contacts and orders
- Kitchen Wizard : Automatically build the solution for you based on selected ingredients
- Automated Hostess gift computation
- Push Notification and Message Center
- Before/After Photo Maker and Album
- Process orders
- Performance dashboard overview

- **Is this available for Blackberry or Windows phone?**

The app is only available for iOS and Android.

- **I am having problems with the app.**

Please contact us at ke@tupperware.com and provide the following information for us to look into it:

- Your device type (e.g. iPhone 5S)
- The specific version of your device's operating system (e.g. iOS 7.0.1)
- Screen shots of the error (if any) and the issue encountered (e.g. by submitting the contact form)

- **I have further questions about the app.**

Please email us at ke@tupperware.com and we will be glad to assist you further.